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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Christensen et al..  
Serial No: 09/874,195  
Title: METHOD AND SYSTEM FOR ORDER RETURNS  
Filed: June 5, 2001  
Examiner: James A. Kramer  
Art Unit: 3627  
Confirmation No.: 6833  
Customer No.: 27623  
Docket No.: YOR920010213US1

**RECEIVED**  
JUL 7 2004  
**GROUP 3600**

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Commissioner:

Applicants are submitting the present document in response to the Office Action dated March 24, 2004 (the "Office action"). Please reconsider the above-identified application in light of the following amendments and remarks.

07/01/2004 MBERHE 00000035 500510 09874195  
01 FC:1202 72.00 DA  
02 FC:1201 258.00 DA



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Applicants: Christensen et al.  
Serial No.: 09/874,195  
Title: METHOD AND SYSTEM FOR ORDER RETURNS  
Filed: June 5, 2001  
Examiner: Kramer, James A.  
Art Unit: 3627  
Confirmation No.: 6833  
Customer No.: 22032  
Attorney Docket: YOR920010213US1

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JUL 7 2004  
**GROUP 3600**

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

Dear Sir:

**AMENDMENT TRANSMITTAL FORM**

We are enclosing an Amendment in response to the Office Action dated March 24, 2004 in the above-identified application.

Petition for extension of time pursuant to 37 C.F.R. §§ 1.136 and 1.137 is hereby made if, and to the extent, required. The fee for this extension of time is calculated to be \$ \_\_\_\_\_ to extend the time for filing this response until \_\_\_\_\_.

The fee for any change in number of claims has been calculated as shown below.

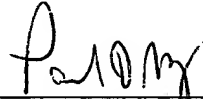
CLAIMS AS AMENDED						
	Claims Remaining After Amendment		Highest Number Previously Paid	Present Extra	Rate	
Total Claims	39	Minus	35	4	x \$18.00	\$36.00
Independent Claims	6	Minus	3	3	x \$86.00	\$258.00
MULTIPLE DEPENDENT CLAIM FEE				x \$280.00 = \$		
TOTAL FEE FOR CLAIM CHANGES				\$294.00		

The total fee for this amendment, including claim changes and any extension of time is calculated to be \$294.00.

**XXX** The Commissioner is hereby authorized to charge the amount of **\$294.00** for the additional claims, and any additional fees under 37 C.F.R. §§1.16 and 1.17 which may be required with this communication or during the entire pendency of the application, or credit any overpayment, to Deposit Account No. **50-0510**. A duplicate copy of this form is enclosed.

June 24, 2004

Date



Paul D. Greeley, Esq.

Attorney for Applicant(s)

Registration No. 31,019

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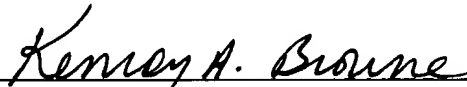
Telefax: (203) 327-6401

**CERTIFICATE OF MAILING**

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO: MAIL STOP AMENDMENT, COMMISSIONER FOR PATENTS, ALEXANDRIA, VA 22313-1450, ON JUNE 24, 2004.

KENROY A. BROWNE

NAME



SIGNATURE

06/24/04

DATE